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Repair

To provide you with an efficient service, please read and adhere to the following instructions:



We accept instruments only in **“Free Debit Invoice”**



A description of the complete failure/problem, facilitates the repair because:

A) will cost less

B) will be done directly on the faulty part



The warranty on repair **is limited only to the part/section repaired** and not to the rest of the instrument

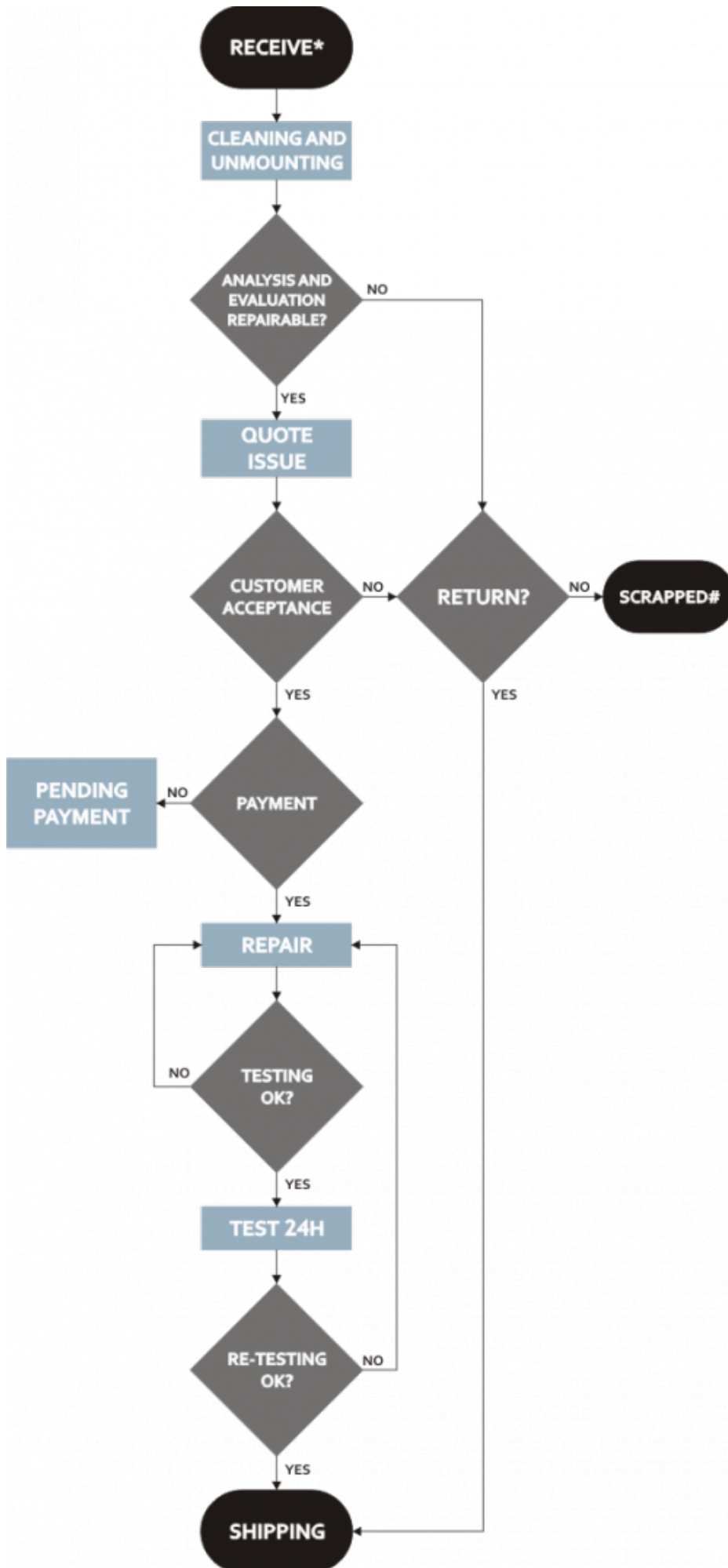


In some cases of repair, the instrument is updated also replacing components that may seem still in good condition, but which statistically caused problems.

This may significantly affect the cost of repairing.

Example: If an instrument has an optocoupler of a fault input (while the rest of the components is still good and working), results from our statistics that other components should also be changed, they are replaced even if in that specific instrument are still good.

Below, we summarize with a flowchart, the procedure used for repairs:



*** If you have contacted one of our technicians, please indicate the name and date on the transport document.**
Scrapped with written customer approval.

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